

Breakfast Club booking FAQS

What time does the Breakfast Club session run?

Breakfast Club session will run each school day from 7.45am until the start of school. It will only run during term time and **NOT** during school holidays or INSET days. Pupils will be escorted to their classrooms at 8.45am in time for registration.

How much is the Breakfast club session?

Breakfast Club is £2.50 per day, per child.

How do I register my child?

Parent / Carers need to complete an online registration form. This can be found on our website or alternatively contact the school office and we can email this to you. Once your registration form has been received by the school office, we will advise you whether a place is available and further information provided. Places are offered on a first come first serve basis and if for any reason there isn't a space for your child we will add them to a waiting list and contact you when a place becomes available.

How do I book?

Once confirmation has been received of your child's place you will be asked to register on ParentPay where you will be able to pre-book your sessions.

I don't have a ParentPay account, can I book using paper?

Unfortunately, the Breakfast Club booking system is only available <u>online</u> via ParentPay. If you need help setting up your account, please come to the school office and we will be able to assist you.

I am struggling to book my Breakfast Club session online?

The staff in the office are happy to help, please pop into the school office.

Can I pay cash?

No, we are limiting cash transactions within school, therefore any Breakfast Club sessions must be booked for and paid for online.

Can I pay my sessions with childcare vouchers?

Unfortunately, we do not take childcare vouchers at this time.

My child has special dietary requirements, what do I need to do?

Any special dietary requirements (due to allergies, cultural or religious beliefs etc.) must be specified on the Registration Form. If anything changes after they have started please let the school office know.

How much in advance can I book my Breakfast Club sessions?

You can book your breakfast club sessions up to 100 days in advance and have until 7.30am each day to amend their booking.

What if my child is ill and I have paid for my sessions?

If you have booked a session and your child is unwell, please try and cancel your online booking. You have until 7.30am each morning to amend, cancel or book a session.



What if I genuinely forget to book a Breakfast Club session and I have missed the 7.30am cut off?

We understand that this could happen on the odd occasion however places may be fully booked that day so they won't be able to attend. There is a limit of 20 places.

How do I know my booking has been confirmed?

Parents will receive a payment confirmation of payments made, however you will need to login to ParentPay to see what days you have actually booked.

How do I cancel by booking?

You will need to login to your ParentPay account and go to "make and view bookings", then next to the day you no longer need just select "clear day". This should make the green selection disappear, then click confirm at the bottom.

How do I know my booking has been cancelled?

Unfortunately, you will not get an email confirmation if you cancel a session. Please login to your ParentPay account to check what sessions are still active (green).

Breakfast Club Drop Off

Children will enter the main dining hall via our KS2 entrance at the top of the staff car park. Please use the path available. There will be a member of staff available directing them to the dining hall where they will remain for the duration of breakfast club. Children must not be left unaccompanied outside the school at any time. Please drive and park with consideration to others and do not park in the staff car park.

What will happen if my child is running late?

If your child is running late, this shouldn't be a problem as long as they are in school by 8.30am. This ensures your child has enough time to eat some breakfast. Please take them to the drop off as normal and a member of staff should let them in.

What time is last entry?

Children need to be in Breakfast club by at least 8.30am, this ensures that they have enough time to have some breakfast before going into class.

What will my child eat or drink?

Children will be offered a selection of breakfast items including: bagels, toast, cereal, milk, juice, water etc.

What will they do during Breakfast Club?

Children will take part in a number of different activities organised by the Breakfast Club leader including colouring, playing board games, puzzles, word searches etc.

Cancelling your place

If you no longer require a place for your child at the Breakfast Club please can you let the school office know so we are able to offer the place to another child.